

| TVS-473e-8G | |
|----------------------------------|---|
| CPU | AMD R-Series RX-421BD quad-core 2.1 GHz processor (Turbo Core to 3.4 GHz) |
| CPU Architecture | 64-bit x86 |
| Graphic Processors | Embedded Radeon™ R7 Graphics Processor |
| Floating Point Unit | Yes |
| Encryption Engine | Yes (AES-NI) |
| Hardware-accelerated Transcoding | Yes |
| System Memory | 8 GB SO-DIMM DDR4 (2 x 4 GB) |
| Maximum Memory | 64 GB (4 x 16 GB) |
| Memory Slot | 4 x SODIMM DDR4 |
| | For dual- or quad-DIMM configurations, you must use a pair of identical DDR4 modules. |
| Flash Memory | 512 MB (Dual boot OS protection) |
| Drive Bay | 4 x 2.5-inch or 3.5-inch |
| Drive Compatibility | 3.5-inch SATA hard disk drives 2.5-inch SATA hard disk drives 2.5-inch SATA solid state drives |
| Hot-swappable | Yes |
| | The following are not hot-swappable: M.2 SSDs, SSD cache drives, SSDs using PCIe expansion slots. |
| M.2 SSD Slot | 2 x M.2 2280/2260 SATA 6Gb/s slot |
| | The M.2 SSD is not included as standard. M.2 SSD operations can easily generate excessive heat. It is recommended to install a heatsink (from QNAP or a third-party provider) on the M.2 SSD. |
| SSD Cache Acceleration Support | Yes |
| Gigabit Ethernet Port (RJ45) | 4 |
| | Expandable with an optional PCIe adapter |
| 10 Gigabit Ethernet Port | Optional via a PCIe adapter |
| Jumbo Frame | Yes |
| PCIe Slot | 2 x PCIe Gen3 (x4) |
| USB 3.0 port | 4 |
| USB 3.1 Gen 2 (10Gbps) Port | Optional via a PCIe adapter |

| USB QuickAccess | 1 x USB 3.0 Micro-B |
|--|---|
| IR Sensor | Yes (QNAP RM-IR004) |
| HDMI Output | 2, HDMI 1.4b (up to 3840 x 2160 @ 30Hz) |
| Audio Input | 2 x 3.5 mm dynamic microphone jacks |
| Audio Output | 1 x speaker, 1 x 3.5 mm line-out jack |
| | You cannot use the speakers and the line-out jack simultaneously. |
| Form Factor | Tower |
| LED Indicators | Status/Power, USB, LAN, Drive 1-4, M.2 SSD 1-2 |
| LCD Display/ Button | Yes |
| Buttons | Power, Reset, USB Auto Copy |
| Dimensions (HxWxD) | 188.2 × 199.3 × 279.6 mm |
| Weight (Net) | 4.9 kg |
| Weight (Gross) | 6.05 kg |
| Operating temperature | 0 - 40 °C (32°F - 104°F) |
| Relative Humidity | 5~95% RH non-condensing, wet bulb: 27°C (80.6°F) |
| Power Supply Unit | 250W, 100-240V AC, 50-60Hz, 3.5A |
| Power Consumption: HDD Sleep Mode | 33.24 W |
| Power Consumption: Operating Mode, Typical | 56.23 W |
| | With 4 x 2TB HDDs installed |
| Fan | System: 1 x 120 mm CPU: 1 x 60 mm |
| Sound Level | 21.7 db(A) |
| Kensington Security Slot | Yes |

Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications. Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting.

Designs and specifications are subject to change without notice.

^{*} Sound Level Test Environment: Refer to ISO 7779; Maximum HDD loaded; Bystander Position; Average data from 1 meter in front of operating NAS.